



Cellcrypt mobile User case Study

When a UK-based organization safely transports large sums of cash for banks in Eastern Europe, their team relies on Cellcrypt to protect their confidential conversations.

Henderson Risk Limited is a British company with a large subsidiary company based in Pristina, Kosovo, which provides cash transportation services for a number of international banks in the region.

In 2010 the local General Manager responded to a possible increased risk of interception and required a secure method of communication when discussing operational issues with his team and commercially sensitive information with head office in the UK.

Cellcrypt was chosen to provide a secure voice calling solution, with Cellcrypt Mobile deployed on a mix of Nokia and BlackBerry cell phones in Kosovo and London. On average, each user makes two or three secure calls lasting up to 30 minutes per week. Typically the calls are made using Wi-Fi networks in Kosovo and cellular network in London, with some use of cellular networks in Kosovo.

User experience feedback of Cellcrypt Mobile has been positive. HRL users report that they find the software easy to use with a friendly user interface, quick call set up times and voice clarity better than local landline phones. They also find it convenient to use particularly because of the lack of additional hardware or ancillaries. They also like it being inconspicuous and, when necessary, find it easy to remove the solution and then re-install it later when safe to do so.

For HRL administrators, Cellcrypt Mobile was equally easy to manage: new users and numbers were set up and configured in a few minutes and the end user training requirement was very small with tuition able to be given in minutes rather than hours.

As well as securing the calls themselves, an additional corporate benefit of using Cellcrypt Mobile is that the degree of security within the solution means that HRL can demonstrate to its clients and other stakeholders that it is utilising the latest technology to ensure that it maintains a secure and professional service. HRL are now considering expanding its use of this product and have recently carried out successful user trials in Central Africa.

Overview

- UK-based company operating in Kosovo, Eastern Europe
- Provides security for Cash In Transit for local banks
- Needs to protect operational information of cash movements and management information with head office in UK
- 3 users making secure calls using Cellcrypt Mobile on their regular cell phones in Kosovo and more in UK

Benefits

- Reliable, secure calls
- Easy to use and manage
- Demonstrate technology leadership to clients

Why Cellcrypt

- Supports BlackBerry
- Trusted company and product
- Leads market with innovation

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